DCBB302



Reg. No.		-	100	
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III Semester B.B.A. Degree Examination, April - 2023 BUSINESS ADMINISTRATION

Organisational Behaviour (NEP Scheme)

Paper : 3.2

Time: 21/2 Hours

Maximum Marks: 60

Instructions to Candidates:

All the answers to be written in English only.

Section - A

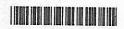
Answer any five of the following questions. Each question carries 2 marks. $(5\times2=10)$

- 1. a. What is organisational behaviour?
 - b. Give the meaning of perception.
 - c. What is conflict management?
 - d. Define the term organisational change.
 - e. Mention any two characteristics of organisational development.
 - f. Give the meaning of Diagnosing.
 - g. What is process consultation?

Section - B

Answer any four of the following questions. Each question carries 5 marks. $(4\times5=20)$

- 2. Write a note on characteristics of organisational behaviour.
- 3. What is group? Explain the theories of group formation.
- 4. Explain the various types of organisational change.
- 5. Discuss various steps in the diagnostic cycle.
- 6. Briefly explain the process of organisational development intervention techniques.



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Section - C

Answer any two of the following questions. Each question carries 12 marks.

 $(2 \times 12 = 24)$

- 7. Write a explanatory note on personal factors which constitute the foundation of organisational behaviour.
- 8. Explain the factors influencing team cohesiveness.
- 9. What do you mean by organisational development interventions? Discuss its importance and types.

Section - D

Answer any one of the following questions. Each question carries 6 marks. $(1\times6=6)$

- 10. List out any six sources of conflict in organisations.
- 11. Draw blake and mounton managerial Grid.